

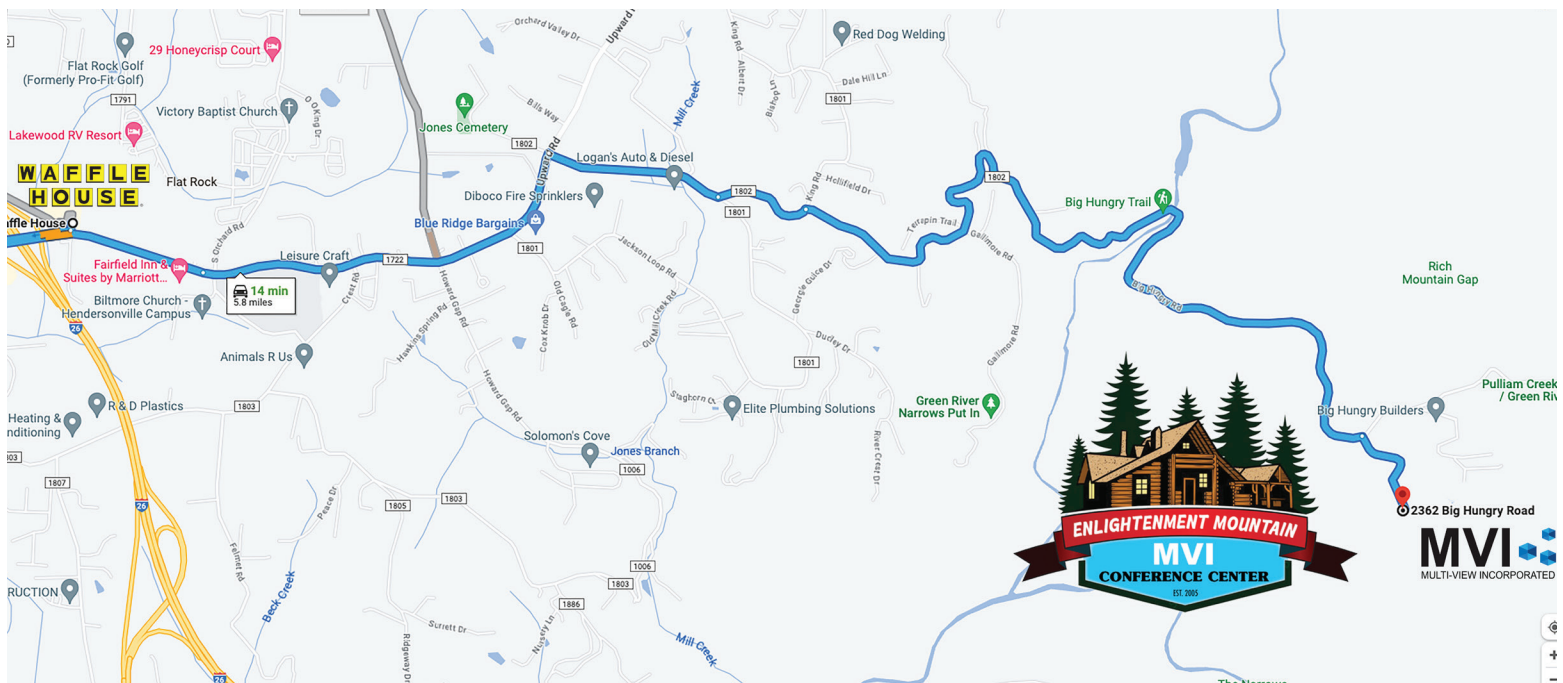


## MULTI-VIEW TOUGH TRAINING IN-PERSON COOL & HELPFUL INFORMATION

### Training Location:

**MVI Executive Retreat & Conference Center**  
**2362 Big Hungry Road, Flat Rock, North Carolina 28731**

- Take I-26 to Exit 53
- Turn onto Upward Road towards Waffle House away from the McDonalds
- Go 1 mile and turn Right onto Big Hungry
- Go 1/2 mile and bear Left to stay on Big Hungry
- Go 1/4 mile and bear Right to stay on Big Hungry
- Go approximately 3 miles (you will cross a bridge and see waterfalls, go up the mountain)
- Turn Right at the Entrance of the Center (rock columns and large black gate)
- Park around the Center sequentially according to the signs Welcome!



## LODGING AND TRANSPORTATION

For programs held at the MVI Executive Retreat & Conference Center, attendees normally stay at the Mountain Lodge off I-26 Exit 53.

The following are accommodation options that are close to the Retreat Center. The Mountain Lodge is the lodging of choice as they offer a great customer experience and great rates for MVI guests!

**Mountain Lodge:** (828) 693-9910 – 42 McMurry Road, Flat Rock, NC 28731

**Mountain Inn & Suites:** (828) 692-7772 – 755 Upward Road, Flat Rock, NC 28731

**Fairfield Inn & Suites by Marriott** (828) 513-5100 – 836 Upward Road, Flat Rock, NC 28731

**Holiday Inn Express & Suites** (888) 465 4329 – 107 Upward Crossing Drive, Flat Rock, NC 28731

We have three airports in our area. They are:

- 📍 **Asheville Regional Airport (AVL);** Asheville, NC (20 minutes)
- 📍 **Greenville/Spartanburg Airport (GSP);** Greenville, SC (50 minutes)
- 📍 **Charlotte Douglas International Airport (CLT);** Charlotte, NC (120 minutes)

*A rental car is necessary due to the distances from either airport to the hotel and from the hotel to the conference center.*

## START TIME? WHAT TO WEAR? WHAT TO BRING?

### 📍 What time do we start?

*Normally, the formal programs start at 8:31am SHARP! However, it is STRONGLY advised that you arrive around 8am to get settled to be courteous and conscientious of others, as well as to get all pre-program “sign-in” things completed. We normally end Day 1 around 4:30 or 5:00pm and Day 2 around 3:30 or 4:00pm.*

### 📍 Wear comfortable clothes!

*This is about knowledge and not fashion! Wear comfortable LAYERED clothes since it is difficult to make the room temperature right for everyone. We want you to be in a great state of mind and relaxed.*

### 📍 Bring a calculator. Bring a laptop.

*If you have a laptop computer, you might want to bring it too. As certain tools are discussed, you can access them. Having a laptop is nice, but it is not necessary...but in the modern world why not? You might also consider bringing the management statements you actually use to manage your hospice. You may want to reference them or discuss them.*

### 📍 Bring an energized and enthusiastic spirit!

*This is a rewarding adventure. You will learn a great deal from this experience!*



# PROGRAM OUTLINE

**Program Time:** 8:31am - 4:01pm to around 5:01pm Eastern Standard Time Each Day

**Note:** This program outline is subject to change as new material is added or modified.

**TESTING:** A single comprehensive test is given. Once a question is successfully completed, it is no longer necessary to do again!

## THE TEST

Testing is a Master Teaching Method employed by World-Class organizations. For some programs such as *The Extraordinary Clinical Leader* and *The CFO Program*, a Pre-Test or Study Guide is normally emailed a few weeks before the program. No Pre-Test is sent for the other programs as it is not necessary. In the program, we are “modeling” the teaching methods on an experiential level that participants can take back to their respective organizations.

***Everyone will be given ample opportunities to pass the test and you will run your own score sheets through the scanner to learn how it works! So don't sweat this too much! Come to LEARN!***

## RECOGNITION

***FEEL THE LOVE!*** Participants who successfully complete the program will receive an MVI Certificate which will be either given out at the end of the program or mailed out subsequently.

## PROGRAM REGISTRATION AND CANCELLATION POLICY

To register for the program, please go to [www.multiviewinc.com](http://www.multiviewinc.com) and click on the **Tough Training Programs, or email or call us!**

In the event you are unable to attend and must cancel or move your registration, please just reach out to us at [mvi@multiviewinc.com](mailto:mvi@multiviewinc.com) or call us.

## FURTHER QUESTIONS?

Please don't hesitate to reach out to the MVI team!

Phone: 828-698-5885

E-mail: [mvi@multiviewinc.com](mailto:mvi@multiviewinc.com) or [toughtraining@multiviewinc.com](mailto:toughtraining@multiviewinc.com)

